

Delivery and Returns

DELIVERY INFORMATION

We offer a flat rate delivery service of £4 (Inc VAT) for the UK mainland. We use Royal Mail and intend to fulfil orders within 3-5 working days. We currently only deliver to addresses on the UK mainland. If you have requests for delivery outside this area please use the Contact Us page before placing your order to discuss with our team.

Deliveries are free for orders over £50.

We will deliver the Goods, to the Delivery Location by the time or within the agreed period or, failing any agreement, without undue delay and, in any event, not more than 30 days after the day on which the Contract is entered into.

If you have any special delivery requirements, or to check any details, please call us on 01326 567 550 and we will be happy to discuss.

RETURNS & REFUNDS

If you should need to return a product for any reason, please get in touch with us via the details on our Contact Us page, or at our registered office.

Bickland House, Bickland Water Road, Falmouth, Cornwall, TR11 4SB