

Penryn Spirits Ltd - Terms and Conditions

Terms & Conditions

The placing of an order constitutes an agreement by you the customer to purchase in accordance with our terms and conditions.

For orders placed online, payments will be charged at the time of ordering. We reserve the right to amend prices where necessary and without notice.

We do not share any information gathered with external companies. We aim to respond promptly and efficiently to all comments and do our best to ensure you are satisfied with our service and products. We endeavour to make our descriptions and pictures as accurate as possible.

We accept the following methods of payment, online Credit Card/ Debit Card and one click pay options through our financial services provider – Stripe. If your card issuer or bank refuses to authorise payment to us, we will contact you for further instructions. We will not be liable for any resulting delay or non-delivery. All prices include VAT where appropriate. We reserve the right to amend prices where necessary and without notice. Where a refund is appropriate it will only be made payable to the purchaser of the goods.

Customers have the right to return the product should they no longer require it, to us within 14 days of delivery so long as it is in saleable condition. Return postage costs are at the customers expense, please contact us or see shipping details for the address.

Personal Information & Privacy

By entering any personal information on our website, you affirm that it is genuine, accurate and current in all respects. You will need to notify us of changes to your personal information by contacting us as soon as possible. All personal information we collect is treated as confidential. On using this website, you may be required to enter some personal details such as your name, e-mail address, billing address, delivery address, telephone number, product selections, credit card or other payment information.

We understand the need to make your order and payment details secure, however we cannot be held liable for any loss you may suffer if an external party accesses the data you provide when using our website. Our website is secured with an SSL which encrypts all data between web server and computer, further all credit card numbers are encrypted in the financial service providers software when the order is placed. They are not held in clear text on any web site. At times we may use statistical information gained from your visit to help us improve our service and products, however, this will of course always remain confidential. We may also use this information to contact you regarding your order and future offers, but we will not pass your details on to a third party.

Penryn Spirits Ltd shall not be liable for any loss of profits, inconvenience, consequential or indirect loss or damage or have any liability to pay compensation other than any refund outlined elsewhere in these conditions. Our terms and conditions are governed by the law of England and Wales. If any part is deemed invalid or unenforceable the validity and enforceability of all other parts shall not be affected. These terms and conditions do not affect the customer's statutory rights. The content of Penryn Spirits Ltd web pages and publications are owned and managed by Penryn Spirits. They are subject to copyright, and by using our publications and web pages, you agree that you may only download the content for your own individual and non-commercial use. You are not permitted to use or adapt content of Penryn Spirits Ltd publications or web pages for any other purpose without the prior written permission.